

# How to build a successful virtual nursing transformation team

Involving key leaders and teams early on helps build trust while identifying potential obstacles, challenges and pain points

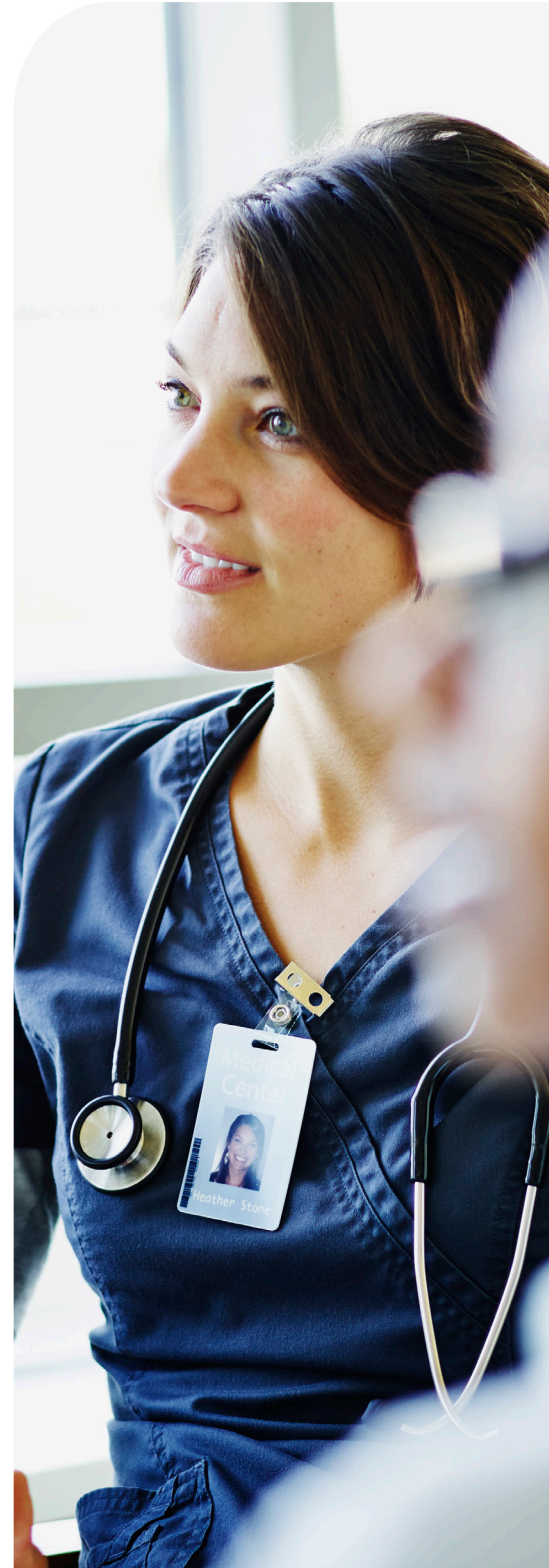
By implementing a virtual nursing solution, hospitals and health systems can make tremendous improvements to staff satisfaction, patient experience, clinical outcomes and ultimately the bottom-line. Still, the transformation journey can be a complex process, requiring initial buy-in and ongoing support from leaders across your organization. Learning from others can pave the way for a more successful and efficient implementation.

## Find your champions

Early engagement with key stakeholders across your organization is critical for a successful transformation. In addition to bedside nursing teams, it's important to identify teams who will be impacted throughout this process as well as the specific leaders to be part of the implementation team.

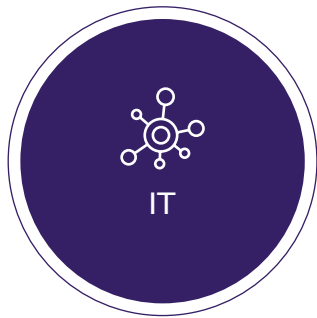
### KEY QUESTIONS TO CONSIDER:

- *Who are your key stakeholders?*
- *Whose day-to-day work will be impacted by implementation and ongoing operation of the virtual nursing program?*
- *Which leaders (formal and informal) will you need at each step of implementation?*



## Sample best practices for working with internal teams

Teams like IT, Finance and HR play an important role in driving successful organization-wide change. Consider each department's pain points and how an enterprise virtual nursing solution can address them.



- Flatten the technology infrastructure by replacing fragmented point solutions with an integrated enterprise solution
- Minimize the burden on IT resources for testing, support and compliance



- Define the scope of virtualizing care and its impact on the cost of operations and profitability
- Establish a plan for scaling virtual models up and down based on your organization's unique needs



- Outline a strategy for recruitment and measurement of employee satisfaction and retention
- Collaborate on a plan to best integrate remote and in-person employees



To learn more about building an enterprise virtual nursing solution

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