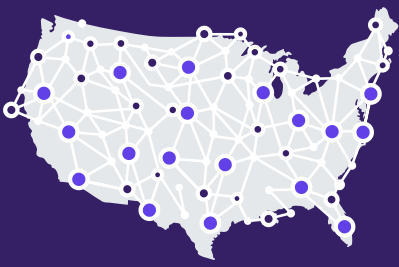# Teladoc HEALTH

The data is in:
Primary360 is a game-changer

Building on our expertise in virtual care, Teladoc Health introduced its own virtual primary care solution, Primary360, in 2021. Now several years in the market, Primary360—the first virtual primary care solution of its kind—has the data to show real results and value no other provider can. Since its launch, the service has grown to cover over **four million lives**, proving to be an experience that both clients and members love. With 100M people having little to no access to primary care where they live,[1] there's never been a better time to experience the power of virtual primary care.

Expands access to personalized, ongoing, relationship-based care
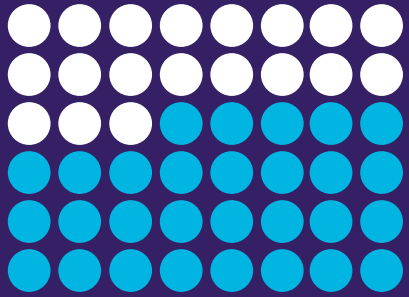
50
state coverage
with full network capacity

Adult and teen
care now available

NEW!

57%
Primary360 participants
without a prior primary care provider (PCP)[2]

Detects costly conditions early and addresses gaps in care

68% of eligible members completed a screening for colorectal, breast or cervical cancer[3]

50% of Primary360 members used at least one other Teladoc Health service[4]

49% of diabetes diagnoses were newly diagnosed[5]

41% of hypertension diagnoses were newly diagnosed[5]

90% of eligible members received follow-up guidance for mental health diagnoses[3]

22% of eligible members were referred into mental health services[5]

Reduces avoidable healthcare spend

10%↓
projected reduction in medical costs per member, per year[6]

26%↓
of members avoided trips to the ER or urgent care[5]

11%↑
projected savings on total episodic cost of referrals[7]

Provides an experience people love that keeps them engaged

Same day
visits available

*Pending provider availability

40
minutes
average visit length[8]

98% member satisfaction[9]

12-15
care team interactions per year[10]

75%
engagement with Primary360 after 12 months[11]

The Key Performance Indicator (KPI) data presented here for the Primary360 program is from a Teladoc Health analysis of four million eligible lives from 2021-2023.

LEARN MORE: TeladocHealth.com | engage@teladochealth.com

Teladoc HEALTH